



# SILAY CITY WATER DISTRICT

Jose C. Locsin Avenue, Silay City, Negros Occidental  
(034) 495-0163 / 495-5011 Fax No. (034) 495-4125

## *Annual Report* 2019





# SILAY CITY WATER DISTRICT

## VISION

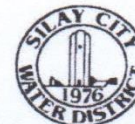
*We pledge to provide water services to the whole city of Silay, striving to upgrade our facilities to be attuned to the future needs of the city and having the best men and women employees to deliver excellent services to the concessionaires and the community as a whole.*



## MISSION

*The Best Water District in Negros Island contributing to the quality of life of the people of Silay by providing them safe, potable, adequate and sustainable water supply*





## ANNUAL REPORT

For the Period January 1, 2019 to December 31, 2019

### I. GENERAL

#### A. ADMINISTRATIVE

1. Attached approved organizational charts in effect as year's end.
  - a. Functional Chart
  - b. Position/Organizational Chart (Key employees only) - showing Permanent positions and incumbents

Annex A

Annex B

2. Attach list of employed personnel with pertinent information.  
(List of Plantilla of Personnel for the Fiscal Year 2016)

Annex C

The following summarizes the District's staffing

- a. Total number of employees
- b. Number of permanent employees
- c. Number of casual/temporary employees/laborers
- d. Number of employees meeting minimum qualifications per Job Description adopted by the District
- e. Number of employees not classified as casual/temporary who do not meet the minimum qualifications established by the District

53

35

18

35

17

3. Has the District adopted a policy prohibiting hiring of personnel related up to the *fourth degree* by affinity or consanguinity? (Yes or No)

Yes, CSC Rules

If not, how many of the employees are related to other employees of officials with the fourth degree by *affinity of consanguinity*?

N/A

4. Has the District adopted rules and regulation

- a. Personnel Matters
- b. Utility Customer Relations
- c. General Utility Operations

Yes

Yes

Yes

During the year, in how many instances (or how many times) have exemption to these rules and regulations has been in special cases?

None

5. Attach list of policy - setting resolutions adopted, repealed or amended by the District Board including those adopting LWUA guidelines  
(Summary of Policy - Setting Resolutions)

Annex D

6. Has the District written and properly updated, reliable records of the following?  
(A field check may be undertaken, if necessary? Yes or no)

- a. Customer Complaints
- b. Billing and Collection
- c. Delinquencies in Payment of Water Bills
- d. Meter Histories
- e. Service Connections

Yes

Yes

Yes

Yes

Yes



- f. Equipment Histories
- g. Equipment Downtime
- h. Bacteriological Tests
- i. System Pressure
- j. Leak Reports
- k. Unaccounted for Water
- l. Pump Effeciencies
- m. Water Production
- n. Water Production
- o. Valve and pipeline location
- p. General Accounting
- q. Stock Inventory
- r. Stores Usage
- s. Employees Record
- t. Minutes and Board Meetings

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Not yet

7. For this year, Auditing has been done by the Commission on Audit

8. Attach list of reports prepared regularly by the District on a monthly basis as required in the commercial Practice Manual (Omit this item if the District has not yet installed the commercial practices system in which case, indicate that the said system has not yet been installed yet.  
(List of Reports Prepared Regularly)

Annex E

## B. FINANCIAL/COMMERCIAL

1. Attach the District's financial statements for the report year including a comparison of the immediate past year.

Annex F

2. For the year under report, the District's total *budgetary outlay* was broken down into:  
(Source: Approved Budget)

- a. Operating Outlay
- b. Capital Outlay
- c. Special budgets, if any (*additional budget*)-Contingency
- d. Debt Service
- e. Reserve

58,448,200.00

6,137,000.00

9,220,323.00

6,331,000.00

500,000.00

3. For this same *one-year* period, the District's Gross Revenue was broken down into:  
(Source: Financial Report)

66,303,592.00

- a. Revenue from water sales
- b. Other water revenues
- c. Other non-operating income
- d. Proceeds from *LWUA loan* to finance new service connections

63,246,560.00

2,975,987.00

81,045.00

0.00

4. For this same *one-year* period, the District's expenditures was broken down into:  
(Source: Financial Report)

68,592,651.00

- a. Operational (operation & maintenance expenses, including depreciation)
- b. Capital Outlay
- c. Annual Debt Servicing (Annex G - Summary of Loan Payments to DBP)

51,196,065.00

13,156,995.00

4,239,591.00

5. For this same *one-year* period, the total salaries, wages & other emoluments paid for the District's employees where broken down into:

21,594,833.00

- a. For permanent employees
- b. For casual/temporary
- c. Allowance, Benefit & Emoluments

10,256,843.00

3,466,364.00

7,871,626.00

6. Expenses for power/fuel for pumping during the year (Acct. #726, if Commercial



Practices Accts. are in effect):

9,348,517.88

7. Total amount *billed* during the year is broken down into:

- a. Total Billings (Current and Old Accounts)
- b. Old Accounts

64,959,488.00

8. Total amount *collected* (water sales only) during the year is broken down into:

65,804,109.00

- a. Current Billings
- b. Arrears

44,498,020.00

21,306,089.00

9. Total amount uncollected (delinquent) at year's end excluding Bad Debts

3,380,766.00

10. Total reserves at year's end

17,488,428.00

11. Complaints filed, processed and settled during the year

- a. Total number filed, processed and settled during the year
- b. Number dismissed for lack of merit/withdrawn
- c. Number investigated
- d. Number settled to the satisfaction of complaints
- e. Number elevated to the District Board of Directors
- f. Number settled by the Board
- g. Number elevated to the higher authorities

3,703

N/A

33

3,703

N/A

N/A

N/A

12. At year's end, the following water charges were in force:  
(Annex H-Approved Water Rates Schedule)

Annex H

Had these rates been submitted to LWUA for review? (Yes or No)

Yes

#### C. TECHNICAL

1. Has the District adopted by Board Resolutions, a set of design and construction standard? (Yes or No)  
If so, who prepared it?  
Is it being adhered to strictly?

Yes

LWUA

Yes

2. Does the District undertake bacteriological test of its water? (Yes or No)  
How often are these test made per year?  
Is LWUA being furnished copies of these test reports? (Yes or No)  
For the report year, how many such reports were submitted to LWUA?

Yes

Once a month

Yes

180

3. State the method of water treatment employed by the District, if any

Modular Filtration System  
Chlorine Dioxide for Oxidation  
Sodium Hypochlorite for Disinfection

4. Does the District undertake regular pump efficiency test? (Yes or No)  
How many of these pumps does the District have in its system?  
How many of these pumps are operational?

Yes

(six) 6

(six) 6

#### D. OPERATIONAL

1. Total water production during the year in cubic metres  
(Annex I-Summary of Water Production and Consumption)  
Total water billed in cubic meters  
Average per capita consumption in lpd

2,561,959 cu.m.

ANNEX I

1,896,750 cu.m.

114.41

2. Attach list of Water Sources (Annex J-WD Water Sources)

Annex J

3. Is the District provided with measuring devices to measure their water



production? (Yes or No)

If yes, what type?

If not, how do you measure productions

Yes  
Electro Magnetic Flowmeters

4. As of year's end, the District has the following existing service connection and related information. (Annex K-Service Connection Growth)

- a. Total number of existing connections (Active & Inactive Connection)
- b. Number of Active Connections
- c. Number of Metered Connections
  1. With functioning meters
  2. With non-functioning meters
- d. Number of flat rate connections
- e. Number of connections regularly billed
- f. Number of delinquent concessionaires
- g. Average number of customers per connections (HH)

Annex K

11,699

9,549

9,549

9,331

218

None

9,416

2,994

5

5. Estimated population of district service areas

80,860

- a. Estimated population served by utility whether fully or partially

47,080

6. Because of inadequate facilities, the District had to provide partial service in accordance with the following average length of time each 24-hours day:

- a. Less than 6 hours service
- b. 7-12 hours service
- c. 13-18 hours service
- d. 19-24 hours service

(Not: You may vary the number of hours as may be necessary to suit actual conditions)

N/A

N/A

N/A

N/A

7. Attach list of major equipment and machinery (with an initial cost of at least P 10,000.00 including pertinent information). (Annex M-List of Major Equipments)

ANNEX M

8. Does the District keep written record of request for service? (Yes or No)

Yes

- a. Does the record show the date when such requests were made and the nature of the service requested (Yes or No)
- b. On the average, how long (in days) does it take the District to respond and attend such requests?
- c. How many such reports were received during the year?
- d. How many of these reports attended to during the year?

Yes

1 day

3,703

3,703

Prepared by:

JENEVER O. ADUINO  
OIC- Admin. & Gen. Serv. Div.

ROSEMARIE M. DUMABOC  
Commercial Division Manager

Approved by:

JOSE LUIS G. LEDESMA, JR.  
General Manager

ENGR. RODNEY L. NABALONA  
Operations Division Manager